

	<b><u>CONSUMERS' ASSOCIATION DATA (Which? magazine Feb 2003, no sample size given)</u></b>		<b><u>COVERPLAN DATA</u></b>		
	<b><u>Probability of a claim</u></b>		<b><u>Coverplan Actual claims</u></b>		
	<b><u>3 Year</u></b>	<b><u>5 Year</u></b>	<b><u>3 Year</u></b>	<b><u>5 Year</u></b>	<b><u>Sample Size</u></b>
<b>Washing machine</b>	12%	17%	71%	145%	153,000
<b>Dishwasher</b>	10%	14%	27%	53%	47,000
<b>Washer drier</b>	15%	25%	105%	197%	32,000
<b>VCR</b>	6%	10%	44%	75%	166,000
<b>Standard TV</b>	6%	9%	33%	56%	158,000